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FOR IMMEDIATE RELEASE: 27 February 2008

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BWI HOTEL EARNING REPUTATION FOR EXCELLENCE IN HOSPITALITY

LAS VEGAS, NEVADA—Country Inn & Suites By Carlson, 1717 West Nursery Road, Linthicum was recognized today for outstanding dedication to quality with Carlson’s Presidential Award. The award was presented at the 2008 Global Business Conference in Las Vegas to hotel general manager Derik Hoerning.

“One of the greatest things about this award is that much of the feedback used to determine recipients comes directly from our guests from all over the world and our clients right here in the BWI corridor,” said Hoerning. Carlson Hotels use an on-line based feedback system called Medallia which collects information from guests and rates guest satisfaction with individual hotels. Carlson also evaluates hotels on a regular basis to ensure that important quality measures and brand standards are in place. In order to earn this award an individual property must earn stellar quality scores during these evaluations from Carlson.

“We are so proud of our hotel team at BWI as this award celebrates a select group of hotels out of almost 500 Country Inns & Suites worldwide that demonstrate an extreme passion for hospitality,” said John Delozier, Regional Vice President for PA based Hospitality Lodging Investors, owner of the 107 room property franchised under license agreement with Minnesota based Carlson Companies. “This staff understands the importance of providing top quality accommodations in the BWI marketplace,” added Delozier. Hospitality Lodging Investors owns a total of 6 properties in PA, MD & WV. For more information on Hospitality Lodging Investors visit www.hlihotels.com.